

DRAGO®

LANIFICIO IN BIELLA

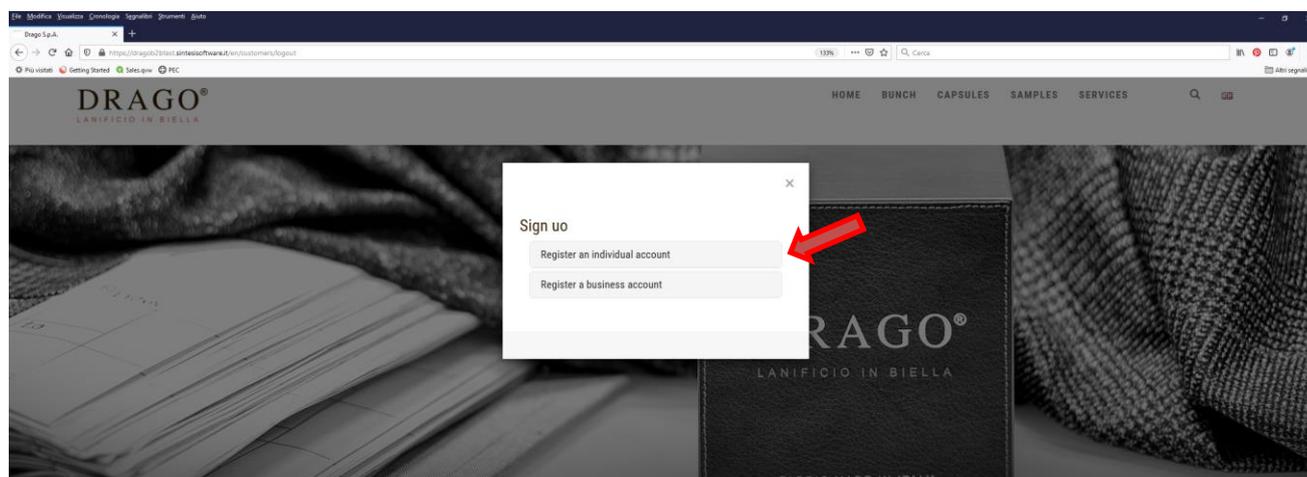
MANUAL

Dear Customer, we here the introduce you the new Customer Service Area, which is on the institutional website www.dragobiella.it

In the above section you will find a number of additions that will allow you to generate a direct order through our operating system, in an easy and fast way.

Below you will find the compilation procedure.

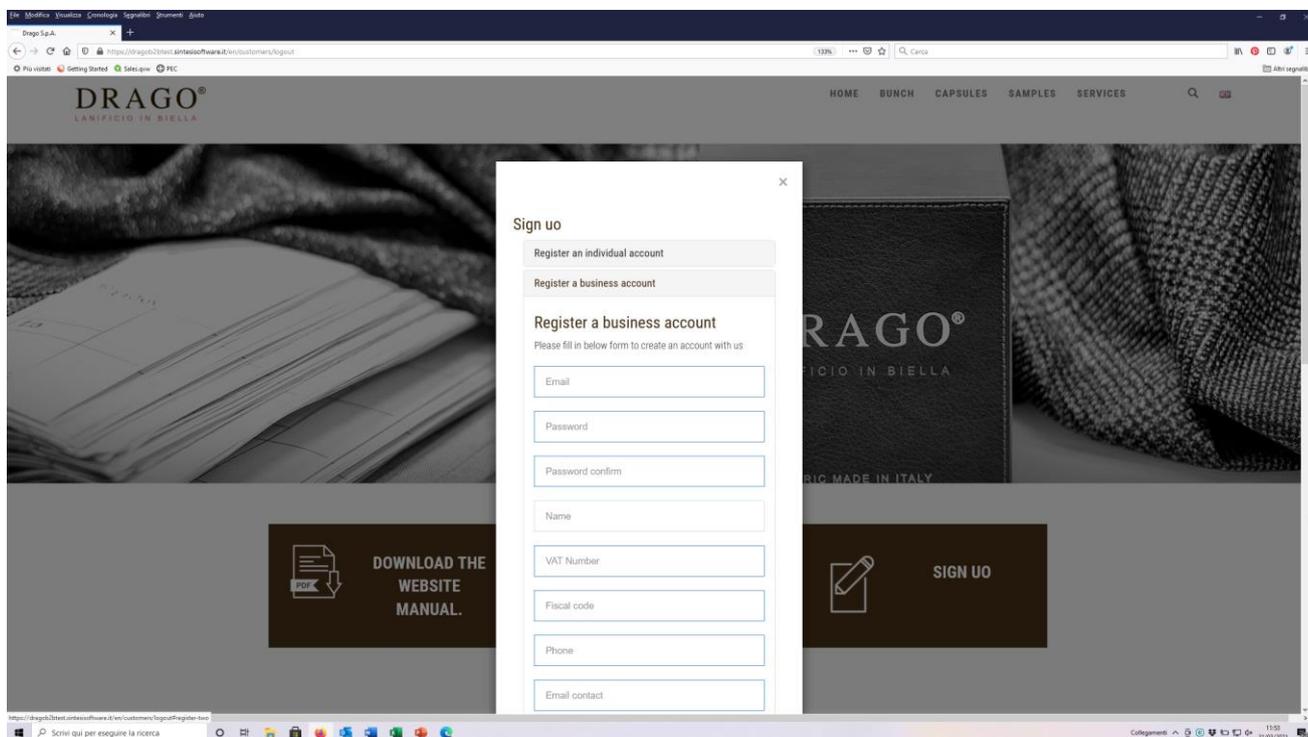
If you are not registered yet, entering the registered section, you will be able to request access by filling in all the fields. You can register as a company or as a private individual:



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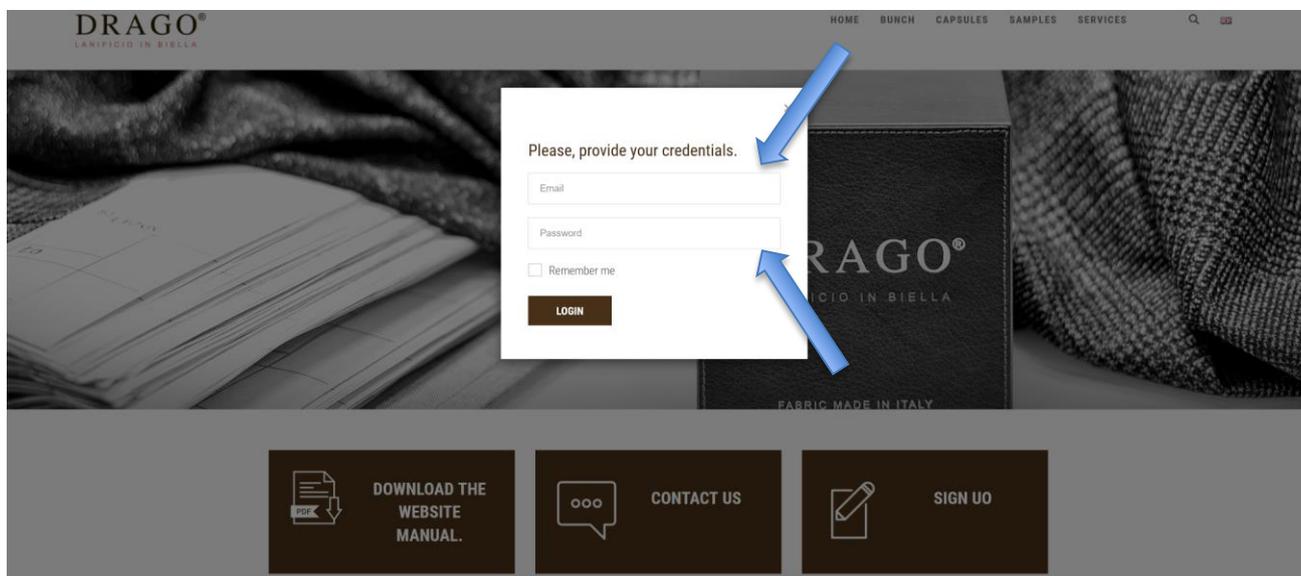
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At the end of the registration, you will receive a confirmation email with the following text: *Dear user, your registration at the Drago S.p.A. it happened successfully. You will receive a confirmation email as soon as your account is activated. Best regards*



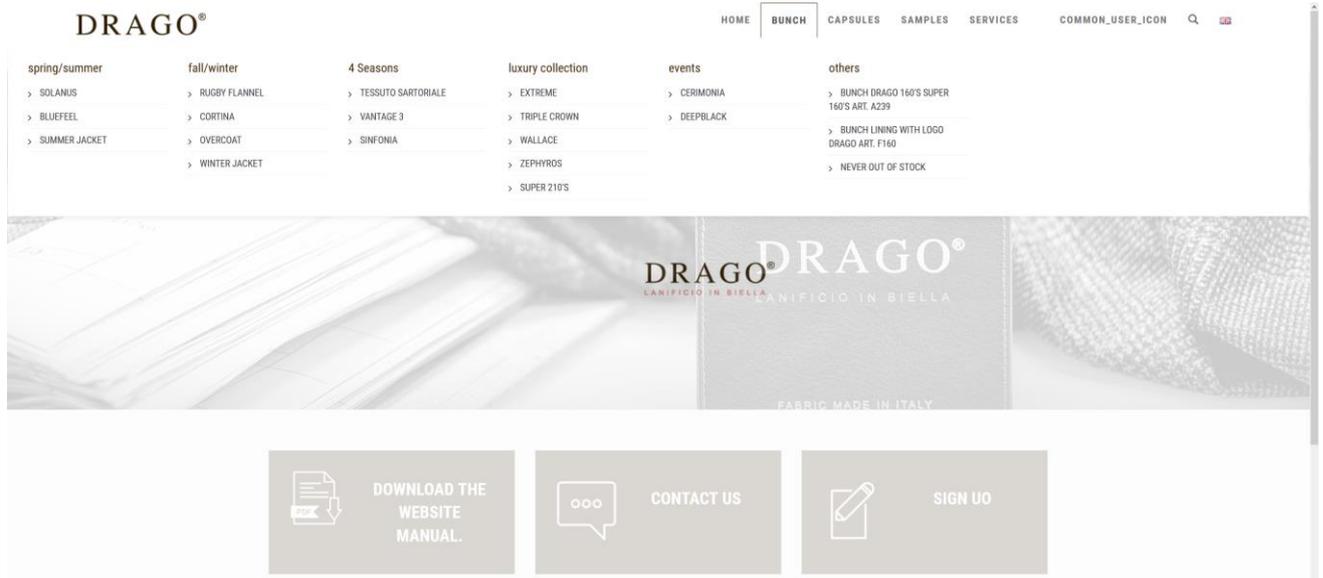
- Go to www.dragobiella.it and enter "Customer Service" box
- On the dedicated page, write your email and password in the boxes. We send you the password.
- Click login button

Now you are in your personal profile.



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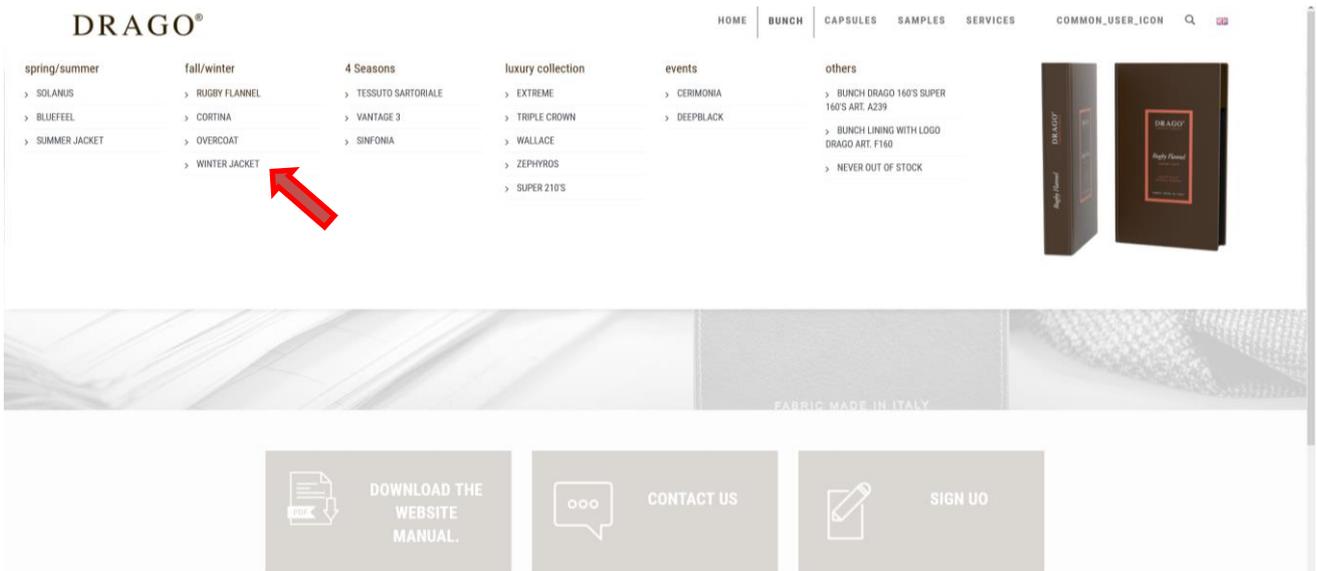
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Now you can see the Drago bunches AND Capsule project in the **PRODUCTS BOX**



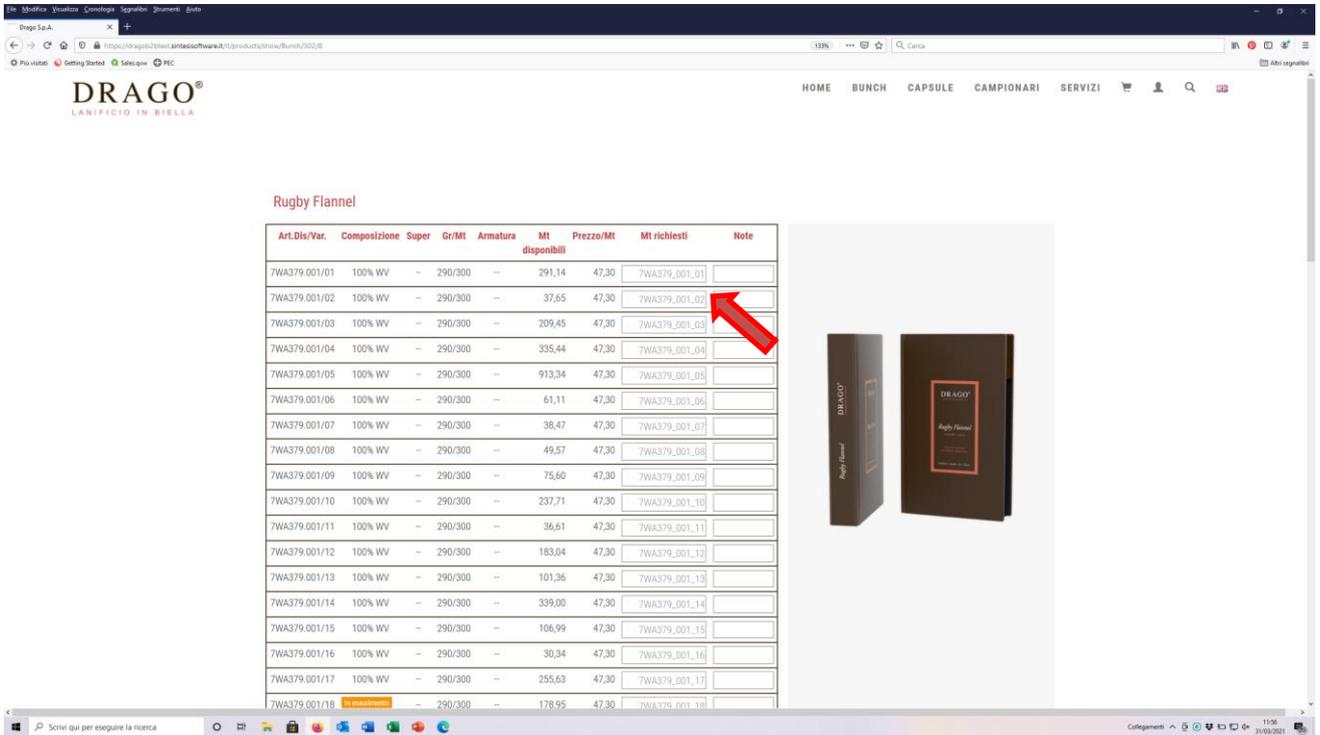
At that point it will be enough to select the article to be ordered and in turn the dedicated page will open, containing all the variants of the bunch with relative technical characteristics and available footage. (see example with Rugby Flannel)



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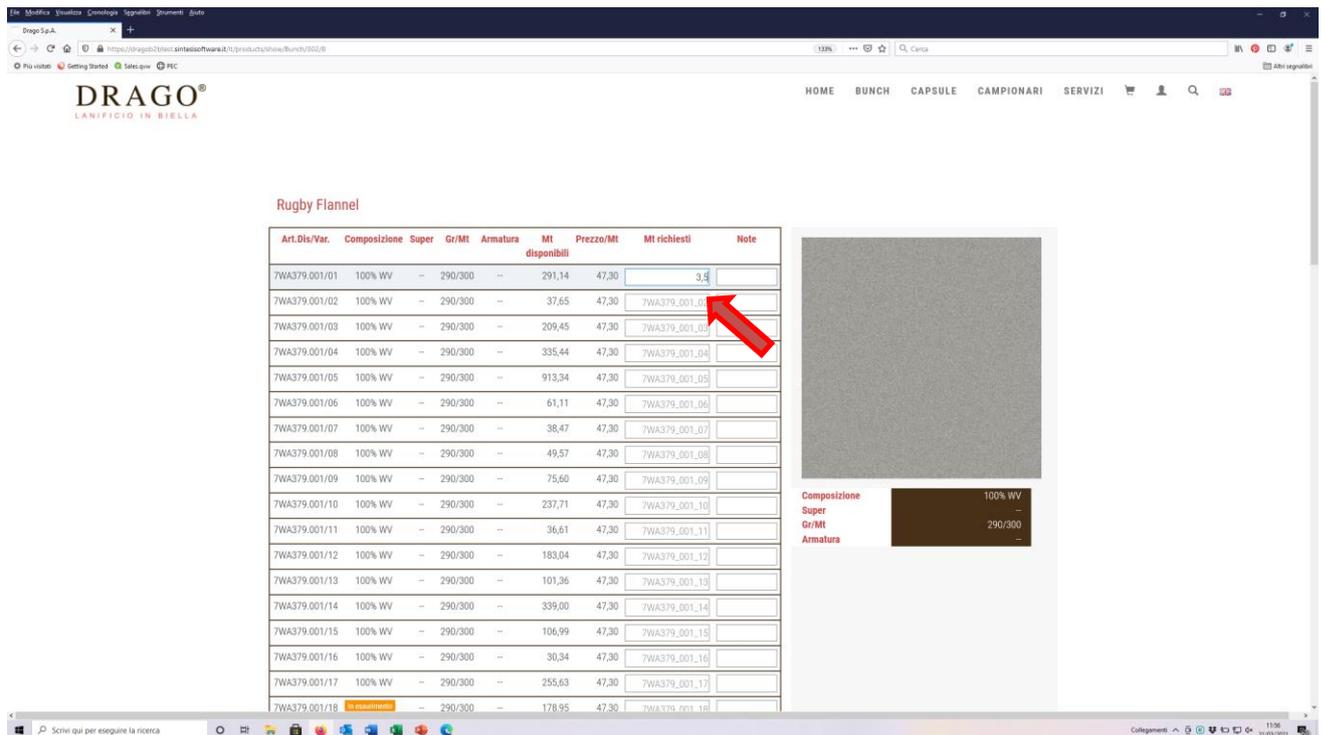
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When you have opened the selected bunch insert the desired meters into the space provided.



Note: the space dedicated to the meters is "intelligent", it does not accept the inclusion of non-numeric values; it accepts the comma as a decimal separator (does not allow the character entry "."); then you can validate the entered value.

- The order must be confirmed by selecting the **Add to Cart** button at the bottom of the screen.



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Note: to purchase more cuts than a single variant, carry out the previous operation, replacing the necessary meters each time and confirming each order by the Add to Cart button

The screenshot shows the DRAGO website interface. At the top, there is a navigation menu with links: HOME, BUNCH, CAPSULE, CAMPIONARI, SERVIZI, and a shopping cart icon. Below the menu, the page title is 'Rugby Flannel'. A table lists various product variants with columns: Art.Dis/Var., Composizione Super, Gr/MT, Armatura, MT disponibili, Prezzo/MT, Mt richiesti, and Note. A red arrow points to the 'AGGIUNGI' button in the bottom row of the table. To the right of the table, there is a product image and a summary box showing 'Composizione Super Gr/MT Armatura' with values '100% WV', '290/300', and a minus sign. Below the table, there are buttons for 'AGGIUNGI', 'CARRELLO', and 'CERCA'.

Access to the cart after your selection. The **Cart** button is near to the **Add To Cart** button and in the main menù on top

This screenshot shows the same DRAGO website interface as the previous one, but with a red arrow pointing to the shopping cart icon in the top navigation menu. The table and other elements are identical to the previous screenshot.

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Now you are in the cart page

VIEW USER

Choose a customer:

Customer

Ship to:

Note

CART

Bunch/Stock	Art.	Dis.	Var.	Mt to order	Totals (€)	€/Mt	Note
B	7WA379	001	01	<input type="text" value="3.5"/>	165,55	47,30	
Subtotal					165,55 €		
Shipping					8,65 €		
VAT					38,32 €	22%	
Tax stamp					0 €	2,00 €	
Total					212,52 €		

In the cart page you can selected the customers by the customer box and upload the order.

VIEW USER

Choose a customer:

Customer

Ship to:

Note

CART

Bunch/Stock	Art.	Dis.	Var.	Mt to order	Totals (€)	€/Mt	Note
B	7WA379	001	01	<input type="text" value="3.5"/>	165,55	47,30	
Subtotal					165,55 €		
Shipping					8,65 €		
VAT					38,32 €	22%	
Tax stamp					0 €	2,00 €	
Total					212,52 €		

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In this page you can find all details about the customers

VIEW USER

Choose a customer:

Customer

Ship to:

Note

CART

Bunch/Stock	Art.	Dis.	Var.	Mt to order	Totals (€)	€/Mt	Note
B	7WA379	001	01	3.5	165,55	47,30	
				Subtotal	165,55 €		
				Shipping	8,65 €		
				VAT	38,32 €	22%	
				Tax stamp	0 €	2,00 €	
				Total	212,52 €		

SEND ORDER EMPTY UPDATE

In this page there is a special Notes box where you can specify any information that are reserved to the single customer

VIEW USER

Choose a customer:

Customer

Ship to:

Note

CART

Bunch/Stock	Art.	Dis.	Var.	Mt to order	Totals (€)	€/Mt	Note
B	7WA379	001	01	3.5	165,55	47,30	
				Subtotal	165,55 €		
				Shipping	8,65 €		
				VAT	38,32 €	22%	
				Tax stamp	0 €	2,00 €	
				Total	212,52 €		

SEND ORDER EMPTY UPDATE

You can choose the shipping address by the **Ship To** space

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VIEW USER

Choose a customer:

Customer

Ship to:

Note



If you want to change the shipping address you can selected, from the Ship to space, **Other Destination** voice

VIEW USER

Choose a customer:

Customer

Ship to:

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When you have finish to complete the order you have to click the botton: **Send Order**

CART

Bunch/Stock	Art.	Dis.	Var.	Mt to order	Totals (€)	€/Mt	Note
B	7WA379	001	01	<input type="text" value="3.5"/>	165,55	47,30	
Subtotal					165,55 €		
Shipping					8,65 €		
VAT					38,32 €	22%	
Tax stamp					0 €	2,00 €	
Total					212,52 €		

SEND ORDER **EMPTY** **UPDATE**



Now you can see on top the sentence: Your order has been sent

CART

Your order has been sent.

Bunch/Stock	Art.	Dis.	Var.	Mt to order	Totals (€)	€/Mt	Note
No records found.							

SEND ORDER **EMPTY** **UPDATE**